

Direct Debit Request Form

Complete form and send back via email to accounts@fibreworks.com.au

Your Details

Title:	Given Name:	Surname:
Telephone (home):	(work):	(mobile):
Fibreworks Account Number or Street Address:		

Payment Options

BANK ACCOUNT DIRECT DEBIT; OR

I, the undersigned signatory, by signing the below, agree that you draw by way of the direct debit system, payment to Fibreworks to clear my balances owing when a payment on my Fibreworks account becomes due. I authorise and request Fibreworks (APCA ID: 505 010) to debit my account through the 'Bulk Electronic Clearing System' (BECS).

Institution Name:	
BSB (Branch) Number:	
Account Number:	
Account Name:	
Signature:	Date:
Signature:	Date:

CREDIT CARD DIRECT DEBIT

Please accept this form as authorization to debit my valid credit card to clear my balances owing when a payment on my Fibreworks account becomes due.

Institution Name:	
Name/s on Card:	
Card Number:	
Expiry:	CCV/CVC:

Direct Debit Conditions of Use

DRAWING ARRANGEMENTS:

Once your direct debit is set up, Fibreworks will draw the amount from your account the day after the due date on your bill, or up to 3 days after this date. Where the due date falls on a non-business day, we will draw the amount on the next business day. We will not change the frequency of the drawings / arrangements without your prior approval.

We reserve the right to cancel the Fibreworks Pay Plan drawing arrangements if three or more drawings are returned unpaid by your nominated Financial Institute, and to arrange with you an alternate payment method. We will keep all information pertaining to your nominated account at the Financial Institute private and confidential.

YOUR RIGHTS:

You may terminate the Fibreworks Pay Plan drawing arrangements at any time by giving written notice to us. Such notices should be received by us at least ten business days before the due date. You may request changes to the drawing amount and/or frequency of the Fibreworks Pay Plan drawings by contacting us via letter, and advising your requirements no less than ten business days prior to the due date. Where you consider that a drawing has been initiated incorrectly (outside Fibreworks Pay Plan arrangements), you should take the matter up directly with us (Customer Service 1300 565 615), or lodge a direct debit claim through your Financial Institution.

YOUR COMMITMENT TO US:

Your responsibilities: to ensure that sufficient funds are available in the nominated account to meet a drawing on its due date. If not, you must pay a dishonour fee.* You must ensure that the authorisation given to draw on the nominated account is identical to the account signing instruction help by the Financial Institution where the account is based.

You must advise us if the account nominated by you to receive the Fibreworks Pay Plan drawings is transferred or closed.

You must arrange a suitable alternate payment method if the drawing arrangements are cancelled either by yourself or the nominated Financial Institution. *Dishonoured cheques incur handling charge of \$16.50, Direct Debit rejections \$10.00 (both incl. GST)

Customer Signature

I declare that I am over the age of 18 and able to order this service. I have been given access to and accept the Terms and Conditions (available on www.fibreworks.com.au)

Signature:	Date:
------------	-------

I would like to receive special offers and information from Fibreworks



ACN: 616 520 702
PO Box 228 | Gladesville | NSW | 1675
E: accounts@fibreworks.com.au | W: www.fibreworks.com.au | P: 1300 565 615